

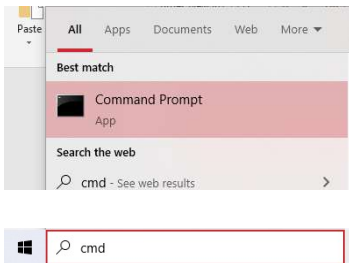
USB drive formatting procedure

Having issues with your game not recognizing your USB drive? If you've put the code update file on your USB and the game never responds when you insert the drive, this procedure will format the drive to work. The issue is factory installed partitions on your USB drive.

Caution: You will lose all of your data on your USB drive when performing this procedure. Save all files you want to keep on your computer before moving forward.

Once you have plugged your USB drive into your PC follow these steps to format:

1. Run Command Prompt: press Start in Windows, type **cmd** and press Enter.



2. Type **diskpart** in the command prompt window and press Enter. (Agree with UAC prompt to proceed)

```
C:\Windows\system32\diskpart.exe
Microsoft DiskPart version 10.0.18362.1
Copyright (C) Microsoft Corporation.
On computer: DESKTOP-PPJLOR8

DISKPART> list disk

Disk ###  Status      Size      Free      Dyn  Gpt
-----  -
Disk 0    Online     1863 GB   1024 KB
Disk 1    Online     111 GB    0 B      *
Disk 2    Online     111 GB    0 B      *
Disk 3    Online     476 GB    0 B      *
Disk 4    Online     14 GB     12 GB    *
```

3. Type **list disk** and press Enter. This will show all the drives on your PC. Locate your USB drive by looking at the size of the disk. In the picture below, we can see that Disk 4 size is 14GB. This is the USB drive that we want to format.

4. Type **select disk N**, where **N** is the disk number of your USB drive and press Enter. In our case, we type **select disk 4**. This will select your USB drive. Make sure you select the correct drive!

5. Type **clean** and press Enter.

```

C:\Windows\system32\diskpart.exe

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On computer: DESKTOP-PPJLOR8

DISKPART> list disk

   Disk ###  Status         Size      Free      Dyn  Gpt
   -----  -
   Disk 0    Online         1863 GB   1024 KB
   Disk 1    Online         111 GB     0 B      *
   Disk 2    Online         111 GB     0 B      *
   Disk 3    Online         476 GB     0 B      *
   Disk 4    Online          14 GB     12 GB

DISKPART> select disk 4

Disk 4 is now the selected disk.

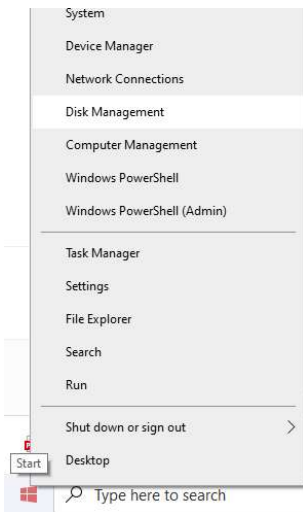
DISKPART> clean

DiskPart succeeded in cleaning the disk.

DISKPART>

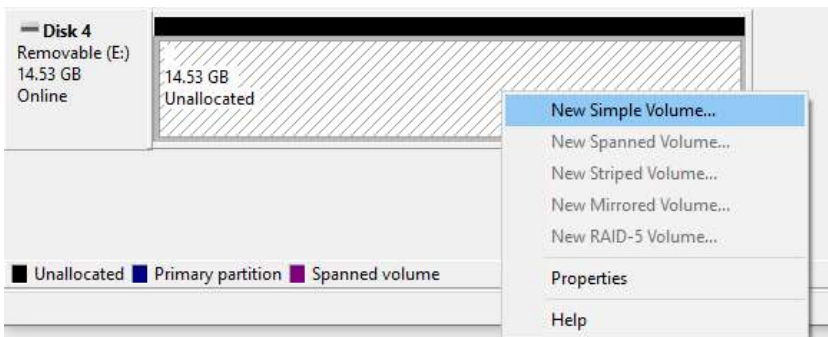
```

6. Left-click on the Windows Start Button in the bottom-left part of the screen and click on Disk Management.

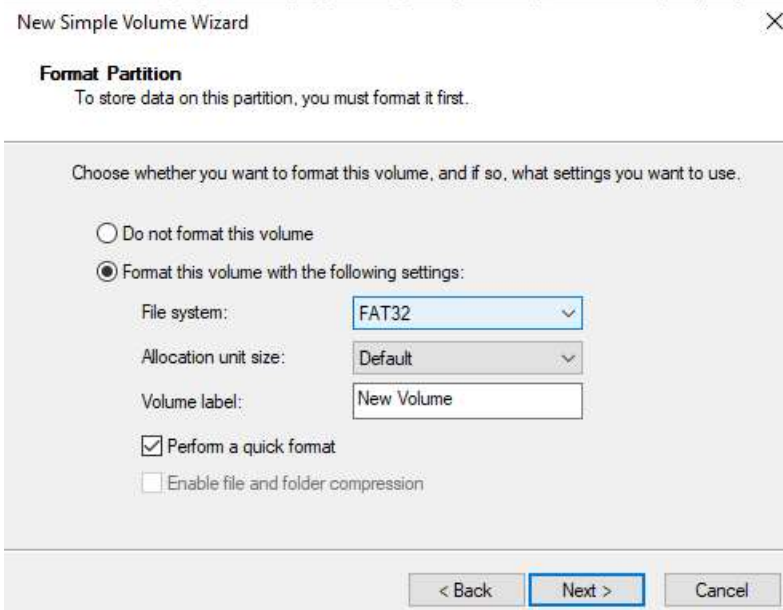


7. In the bottom section of the window, locate your USB drive. This will likely have the same Disk Number as the Disk Number in step 4.

8. Right-click on the Unallocated space and select **New Simple Volume**.



9. Continue through the wizard screens, clicking Next until you reach the Format Partition page. Here you can select **FAT32** for the USB drive format and name your USB drive.



10. Click **Next** and **Finish**.

You can now put the gamecode file on you USB drive and install to your game.

For Mac users, the normal disk tools format work.

- 1) In the utilities folder, open the Disk Utility or use spotlight and search for 'disk utility' to find it.
- 2) Once in Disk Utility, on the left-hand side, in the 'external' section, select the USB drive you want to re-format
- 3) In the dialog box, give it a name (do not use spaces), and select MS-DOS (FAT) and GUID
- 4) Click Erase

